Bureau of Health Care Quality and Compliance X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A BUILDING B. WING 02/12/2010 **NVS263S** STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1180 E. LAKE MEAD DRIVE BUREAU OF LICENSURE HENDERSON HEALTHCARE CENTER HENDERSON, NV 89015 CARSON CITY, WEVADA PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE SUMMARY STATEMENT OF DEFICIENCIES ID: (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) This plan of correction is prepared Z 000 Z 000 Initial Comments and executed because it is required by the provisions of the state and This Statement of Deficiencies was generated as a result of complaint investigation conducted in federal regulations and not because your facility on 02/12/10, in accordance with Henderson Healthcare Center agrees Nevada Administrative Code, Chapter 449, with the allegations and citations Facilities for Skilled Nursing. listed on the statement of Complaint #NV00023833 was unsubstantiated deficiencies. Henderson Healthcare with no deficiencies cited. Center maintains that the alleged Complaint #NV00024399 was substantiated with deficiencies do not, collectively, a deficiency cited. (See Tag Z230). jeopardize the health and safety of the residents, nor are they of such A Plan of Correction (POC) must be submitted. The POC must relate to the care of all patients character as to limit our capacity to and prevent such occurrences in the future. The render adequate care as prescribed intended completion dates and the mechanism(s) by regulation. This plan of established to assure ongoing compliance must correction shall operate as be included. Henderson Healthcare Center's Monitoring visits may be imposed to ensure written credible allegation of on-going compliance with regulatory compliance. requirements. By submitting this plan of correction, The findings and conclusions of any investigation Henderson Healthcare Center does by the Health Division shall not be construed as prohibiting any criminal or civil investigations, not admit to the accuracy of the actions or other claims for relief that may be deficiencies. This plan of correction available to any party under applicable federal, is not meant to establish any standard state or local laws. of care, contract, obligation, or position, and Henderson Healthcare Z230 Z230 NAC 449.74469 Standards of Care Center reserves all rights to raise all SS=D A facility for skilled nursing shall provide to each possible contentions and defenses in

developed pursuant to NAC 449.74439. If deficiencies are cited, an approved plan of correction must be referred within 10 days after receipt of this statement of deficiencies.

proceeding.

Severity: 2 Scope 1

7230

any civil or criminal claim, action or

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVES STATE FORM

patient in the facility the services and treatment

patient's highest practicable physical, mental and psychosocial well-being, in accordance with the comprehensive assessment conducted pursuant

that are necessary to attain and maintain the

to NAC 449.74433 and the plan of care

Bureau of Health Care Quality and Compliance (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING B. WING __ 02/12/2010 **NVS263S** STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1180 E. LAKE MEAD DRIVE HENDERSON HEALTHCARE CENTER HENDERSON, NV 89015 (X5) COMPLETE PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL CROSS-REFERENCED TO THE APPROPRIATE PRÉFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) a. Resident #2 was re-evaluated Z230 Z230 Continued From page 1 for restorative program. Restorative services for this resident implemented on This Regulation is not met as evidenced by: Based on observation, interview, and record 3/9/2010. review, the facility failed to provide restorative nursing services following discharge from b. A 100% audit of all physical therapy to maintain the highest residents discharged practicable physical well-being for for 1 of 2 from therapy since the residents (Resident #2). last day of survey was conducted. No other Severity: 2 Scope: 1 residents were noted to be affected. Random audits will be conducted utilizing the RA audit tool to assure others are not affected. c. Evaluations for restorative will be completed upon discharge from therapy. Orders will be written per attending physician for type, length of time and restorative program to be implemented. Monthly evaluations of progress will continue in the restorative program.

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

- d. Review of audits will be conducted monthly at facility quality of care meetings.
 Results will be tracked and trended for review at performance improvement meetings.
- e. Individuals
 responsible for
 compliance will be
 Resident Care
 Managers, Restorative
 Nurse and Director of
 Nursing.
- f. Compliance date is 3/12/10.